

# **Case Studies**

**July 2021** 





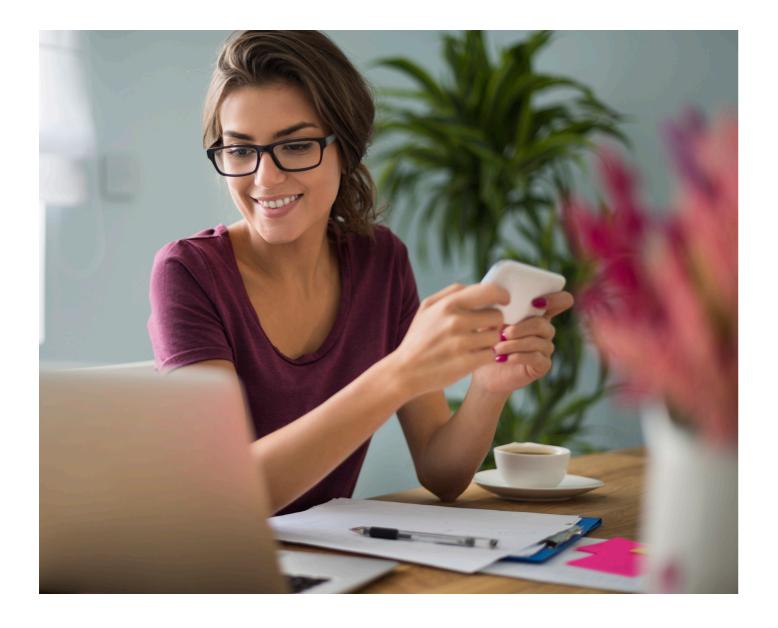
Managed Print Services Case study

## **Print Options**

Torpoint, UK

### The project

Print Options weren't receiving the account service they had hoped for, that they were expecting and what they were paying service fees for. Costs were increasing and Print Options didn't see value for money in their existing fleet.



#### The Solution

Our dedicated service management team have customer care and satisfaction at the forefront of their thinking. The MPS Team go the extra mile to ensure clients are happy with the service they receive and guarantee the after care is as high and as important too.

The new V280 machine was recommended by The MPS Team. a reliable machine which is excellent value for money.

#### The Result

Print Options now receive value for money and reliability in the hardware with improved customer service and business relationship. Print Options have made an important decision in switching their service providers, a decision The MPS Team are confident Print Options will be completely satisfied with.

For moreinformation please get in touch.

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