



The MPS Team
From solutions to software

Case Studies

July 2021



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Managed Print Services
Case study

Connexus Group

Warrington, Cheshire

The project

Connexus Group provide end to end car insurance services direct and through multiple other providers with 800,000 customers across the UK.

The challenge was to support the business with printing and drive down long-term sustainable savings whilst providing a best in call MPS service.

- To review the total fleet of print devices and recommend options for change that included a secure Managed Print solution.
- Commit to a level of pro-active service with a Help Desk provision that integrated with their internal IT service team.
- Ensure clear and defined service SLA's.



The Solution

The MPS Team recommend the installation of a fleet of A3 Xerox MFD's supported with a PaperCut print management solution.

- Introduced a range of A3 Xerox MFD's ensuring the right device was in the right area of the business to service different department demands.
- Introduced a PaperCut print management service based on individual user authentication.
- Implemented a pro-active Help Desk facility that feeds directly into the IT Team and ensures pro-active monitoring.

The Result

Consolidation of assets removing all desktop A4 print and directing it through a new fleet of A3 Xerox MFD's supported by PaperCut print management.

- Reduced overall annual savings of circa. 32% through a clear print policy and rules-based printing for all.
- Proactive daily management of all devices with direct access to IT Helpdesk facility.
- Regular reviews to ensure SLA delivery.

For more information please get in touch.

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