

# Critical printers: warehouse printing devices



The MPS Team  
From solutions to software





# The MPS Team, part of Paragon Group

The MPS Team is a specialist division of ZenOffice, part of Paragon Group. We're experts in creating bespoke managed print solutions which reflect each of our customers' operational and financial requirements. We're a Canon Silver Partner, a HP Amplify Power Services Partner and one of only a select few Xerox Platinum Partners.

ZenOffice, and The MPS Team, became part of the Paragon Group in July 2020. Paragon Group is an international organisation present in over 20 countries with a global sales reach, €838 million turnover and more than 8,500 employees. The new partnership provides industry-leading MPS solutions and software to a wide-ranging customer base across the UK, Europe and beyond.

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# Printer & media solutions

We supply an extensive range of fixed, desktop, mobile, or RFID printers and media including labels, from all the industry leading manufacturers. See your entire supply chain in real time, increase efficiencies and leverage Internet of Things (IoT) technologies to gain that competitive advantage. You'll also find a variety of software packages to tie it all together with first-class printer management capabilities.

## Industrial Printers

Smart. Strong. Secure. Industrial label, ticket and tag printers cover any type of application, from commercial light volume needs to rugged, round-the-clock printing performance. Recognised for durability and reliability, leading industrial printers offer error-proof labelling, programmability, advanced networking connectivity and security, as well as RFID and liner-less technology.



## Mobile Printers

Increase your employees' productivity, precision and accuracy by equipping them with wireless mobile printers that are tailored to how they work and the job they do, regardless of your industry or whether you're printing barcodes, labels, receipts or tickets.

Printers range from those ideal for occasional use, to rugged machines that feature a range of latest connectivity options and robust functionality that keeps you operating in even difficult situations. Designed to withstand punishing field conditions, our mobile printers allow a full day of printing without recharging.



# Printer & media solutions

## Desktop Printers

Keeping your operations running smoothly and efficiently is your top priority. You rely on printers and tools that are dependable, durable, easy to use and don't require much space. Our portfolio of desktop printers are compact, simple to operate, reliable and cost effective. Choose from a range of quiet, compact, intuitive and reliable printers, with a range of configurations, designed to excel in your business environment.



## Consumables

We supply a large selection of pre-tested, high-quality printing supplies ranging from barcode labels, card printer supplies, receipts, tags and ribbons that support a broad range of barcode printing applications, even in some of the toughest environments.

Our wide variety of media can support thermal printing technologies and the broadest array of needs. Paper and synthetic labels are available for use with both direct thermal and thermal transfer printers.



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# Managed print services: MPS

For the first time ever, Managed Print Services ( MPS ) can be extended beyond the warehouse door to enable you to better plan, maintain and budget for your fleet of mission critical thermal and line matrix printers.

Up until now, no one has offered such a solution to manage labelling and printer fleets in warehouses, logistics, and your supply chain, but now we can. This is not just for new printers, we offer a full “walk in take over” service so there is no disruption to your mission critical barcode and label printers.

We support all major brands of thermal, line matrix, and serial matrix printers that you may have within your organisation. Our engineers provide “on-demand, scheduled, and preventative maintenance” support to suit your seasonal and peak trading periods.

Our latest specialist Managed Print Services (MPS) for rugged hardware, supply chain environments, will also include cloud, rental and fully outsourced options. Efficiently deployed MPS can cut print costs by more than a third as well as increasing productivity.

# Additional services available

## Remote Print Service

Using our remote printer engineer – Reg the virtual printer engineer, The MPS Team can ensure maximum uptime and cost savings for your remote mobile printers.

## Audit and Discovery

Our pre-sales engineers will undertake a full site audit to find / recommend the best printer solutions to meet your supply chain delivery requirements.

## Repair

We demonstrate an extremely high level of technical expertise and service for a wide range of Printer and Auto ID Products. We can repair on-site or in our workshop. We can also select and help install printers and Auto ID equipment for our customers. We can offer a fully managed Return to Base (RTB) service solution for smaller devices such as Barcode scanners, Hand Held Terminals and mobile printers.

## Printer Maintenance & Contracts

The MPS Team offer a flexible approach to maintenance and can tailor a contract to suit your needs.

## Hardware Finder

We can supply printers, printheads, print servers as well as all major brands of barcode scanner and hand held equipment.

# Providing unrivalled integration, productivity and security

The MPS Team is a leading MPS provider in the UK, a Canon Silver Partner, a HP Amplify Power Services Partner and one of only a select few Xerox Platinum Partners.

For more information on how The MPS Team could benefit your organisation, or to request examples of our recent case studies, contact one of our friendly account managers today.

T: 0345 123 2987

E: [hello@thempsteam.com](mailto:hello@thempsteam.com)

[www.thempsteam.com](http://www.thempsteam.com)



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Part of Paragon Group



ZenOffice Ltd, ZenOffice House, Gateway Crescent, Broadway Business Park, Chadderton, Greater Manchester OL9 9XB